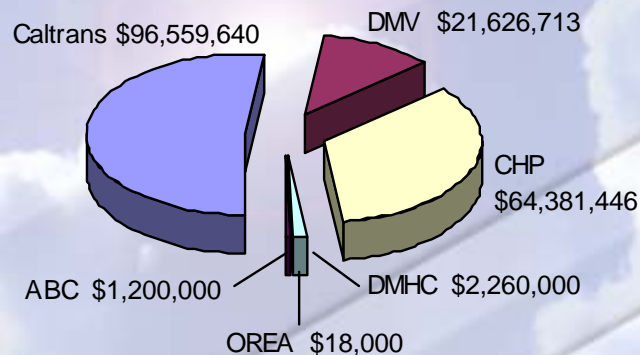


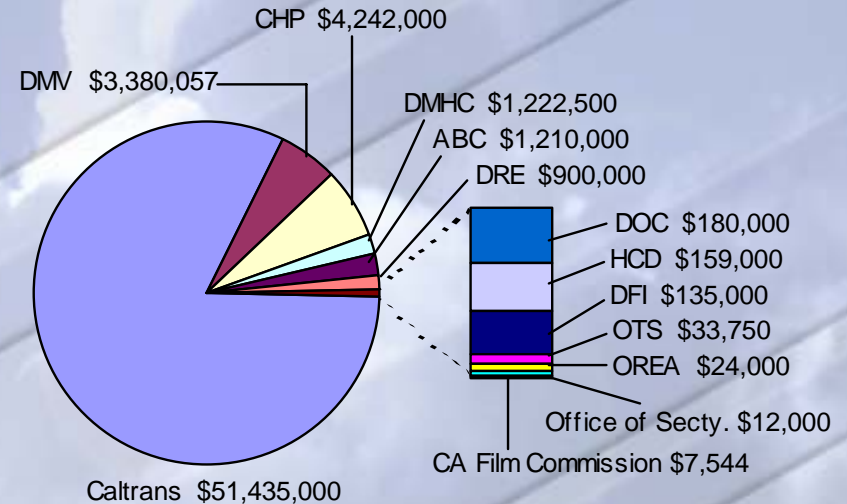
Business, Transportation and Housing Agency

Waste, Abuse and Fraud Eliminated Since November 2003:

One-Time Savings of
\$186,045,799



Annual Savings of
\$62,940,861



Examples:

- CHP attained Performance Improvement Initiatives in each of three years increasing efficiency in fiscal management and achieving more timely accounting – \$60 million.
- DMV outsourced implementation of SB 1500 vs. using in-house resources - \$19 million.
- ABC reclassified 40 peace officer positions to non-sworn Licensing Representatives - \$1.2 million.

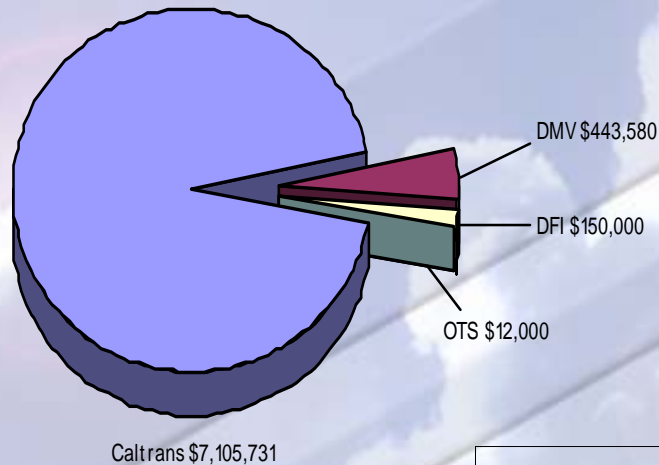
Examples:

- Caltrans improved organizational structure to realize efficiencies - \$50 million; eliminated cloning of gas credit cards - \$500,000; implemented new management info systems and business processes - \$570,000.
- DMV implemented EFT payment option and avoided credit card processing fees - \$1.25 million.
- DRE expanded online licensing service offerings offsetting costs of adding more licensing staff - \$900,000.

Business, Transportation and Housing Agency

Present Opportunities to Eliminate Waste, Abuse and Fraud

For Annual Savings of \$7,711,311



Examples:

- Caltrans hopes to achieve a large number of efficiencies through the implementation of an Integrated Financial Management System - \$7.1 million.
- DMV expects to institute new E-Mail Alert Service to provide industry partners quick, easy access to the most current information without involving paper distribution - \$178,000.
- DFI anticipates further consolidating and centralizing staff to realize increased efficiency in operations - \$75,000.